

2000 CONFERENCE

Sessions

Thursday, November 30

General Session 1 – Student Success Stories

General Session 2 – Dr. Winnie Martinkovic helps us understand why the financial aid office is a target for aggression and how to respond to aggressive behavior.

Luncheon Speaker – Dr. Guadalupe Quintanilla shares her expertise and personal reflections about the challenges and rewards of cross-cultural communications.

Concurrent Sessions

- Personnel Management
- Return of Title IV Funds
- Early Awareness

Concurrent Session

- Education as an Investment
- 1098 Tax Reporting
- Graduate Concerns

Friday, December 1

General Session 3 – Dr. Philomena Mantella speaks about understanding the evolution of an enrollment management model and how the Financial Aid Office impacts the enrollment Management process.

Concurrent Sessions

- Study Abroad
- Mission Possible: Students and Debt Management

General Session 4 – Paperless Student Aid